

## Frequently asked questions:

### **1. Where do I find the uniform website?**

Through the school website <http://www.angelroadjnr.co.uk/> then click on the 'Parents' tab, then 'Uniform' tab and click on the link.

### **2. How do I know what to buy?**

The uniform policy can be found on the school website by clicking on the 'Uniform' tab.

### **3. How do I know what size will fit my child?**

The school office will hold a sample of every item in every size so you will be able to try on in advance of making your purchase online.

### **4. Do I have to buy everything on the schools page of the uniform site?**

No, the only items which must be purchased through the website are the cardigans and sweatshirts. All other items are optional and can be purchased through any supplier as long as they satisfy the uniform policy expectations.

### **5. I don't have access to the internet, what can I do?**

If you have no access to the internet at all you can make an appointment with the school office to order using one of the school computers.

### **6. I pay with Anguish vouchers, how do I order online with these?**

Make an appointment with the school office who will help you with your order.

### **7. I don't have a credit or debit card, how can I purchase without these online?**

In extreme circumstances school will purchase the items for you but you will need to pay the school the exact amount in cash at the time of ordering. You will need to make an appointment to do this.

### **8. Will there be a delivery charge?**

If you wish to take delivery to an address of your choice there will be a delivery charge, but you will receive your order promptly. If you choose to have your item delivered to school there will be no delivery charge. You will need to order by the 7<sup>th</sup> of each month in order to receive your purchase on 21<sup>st</sup> of the month. You can then collect your uniform from school.

Please don't hesitate to contact me if you have any further questions or concerns. We will support you in any way we can to adapt to this change. We hope by offering this new way to purchase uniform it will help you to have more flexibility.

Yours sincerely

**JUSTINE SYKES**

Justine Sykes  
School Support Manager.